

## AGENDA QUALITY, PATIENT CARE, AND PATIENT EXPERIENCE COMMITTEE OF THE EL CAMINO HEALTH BOARD OF DIRECTORS

## Monday, May 6, 2024 – 5:30 pm

El Camino Health | 2500 Grant Road, Mountain View, CA 94040 | Sobrato Boardroom 1

THE PUBLIC IS INVITED TO JOIN THE OPEN SESSION PORTION OF THE MEETING LIVE AT THE ADDRESS ABOVE OR VIA TELECONFERENCE AT:

## 1-669-900-9128, MEETING CODE: 967 4382 0706#. No participant code. Just press #.

Pancho Chang will be participating remotely from: Room 803, Swiss Bel Inn Manyar, JL Manyar Kertoarjo 100, Surabaya , East Java 60231 Indonesia

**PURPOSE:** The purpose of the Quality, Patient Care, and Patient Experience Committee ("<u>Quality Committee</u>" or the "<u>Committee</u>") is to advise and assist the El Camino Hospital Board of Directors ("<u>Board</u>") to monitor and support the quality and safety of care provided at El Camino Health ("ECH"). The Committee will utilize the Institute of Medicine's framework for measuring and improving quality care in these five domains: **s**afe, **timely**, **e**ffective, **e**fficient, **e**quitable, and **p**erson-centered (STEEEP).

MD Chair MD Chair Possible Motion MD Chair Information	5:30 – 5:32 pm 5:32 – 5:33 5:33 – 5:34
Chair Motion	
	5:33 – 5:34
MD Information	5:34 – 5:37
MD Motion Chair Required	5:37 – 5:47
	Chair MD Motion

A copy of the agenda for the Regular Meeting will be posted and distributed at least seventy-two (72) hours prior to the meeting. In observance of the Americans with Disabilities Act, please notify us at **(650) 988-7609** prior to the meeting so that we may provide the agenda in alternative formats or make disability-related modifications and accommodations.

	AGENDA ITEM	PRESENTED BY	ACTION	ESTIMATED TIMES
6.	VERBAL CHAIR'S REPORT	Carol Somersille, MD Quality Committee Chair	Information	5:47 – 5:52
7.	PATIENT STORY	Cheryl Reinking, DNP, RN NEA-BC, Chief Nursing Officer	Information	5:52 – 6:02
8.	EL CAMINO HEALTH MEDICAL NETWORK REPORT	Ute Burness, VP of Quality and Payer Relations	Discussion	6:02 – 6:22
9.	Q3 FY24 STEEEP DASHBOARD REVIEW/ FY24 ENTERPRISE QUALITY DASHBOARD	Shreyas Mallur, MD, Associate Chief Medical Officer	Discussion	6:22 – 6:42
10.	RECOMMEND FOR APPROVAL FY25 COMMITTEE PLANNING ITEMS: a. Committee Dates b. Committee Goals c. Committee Pacing Plan	Shreyas Mallur, MD, Associate Chief Medical Officer	Motion Required	6:42 – 6:57
11.	RECOMMEND FOR APPROVAL QUALITY ASSESSMENT AND PERFORMANCE IMPROVEMENT PLAN (QAPI)	Shreyas Mallur, MD, Associate Chief Medical Officer	Motion Required	6:57 – 7:07
12.	RECESS TO CLOSED SESSION	Carol Somersille, MD Quality Committee Chair	Motion Required	7:07 – 7:08
13.	<ul> <li>Health and Safety Code section 32155 – Deliberations concerning reports on Medical Staff quality assurance committee</li> <li>QUALITY COUNCIL MINUTES</li> <li>a. Receive Quality Council Minutes (03/06/2024)</li> <li>b. Receive Quality Council Minutes (04/03/2024)</li> </ul>	Carol Somersille, MD Quality Committee Chair	Discussion	7:08 – 7:13
14.	Health and Safety Code Section 32106(b) Report on health facility trade secrets regarding new services or programs: <b>OVERVIEW OF BOARD STRATEGIC</b> <b>PRIORITIES</b> a. Review FY25 Enterprise Quality and Patient Experience Goal	Dan Woods, Chief Executive Officer Shreyas Mallur, MD, Associate Chief Medical Officer	Information	7:13 – 7:33
15.	Health and Safety Code section 32155 – Deliberations concerning reports on Medical Staff quality assurance committee Q3 FY24 QUARTERLY QUALITY AND SAFETY REVIEW OF REPORTABLE EVENTS	Shreyas Mallur, MD, Associate Chief Medical Officer	Discussion	7:33 – 7:43
16.	Health and Safety Code Section 32155 and Gov't Code Section 54957 – Deliberations concerning reports on Medical Staff quality assurance committee and report regarding personnel performance of the Medical Staff	Shreyas Mallur, MD, Associate Chief Medical Officer	Motion Required	7:43 – 7:53

	AGENDA ITEM	PRESENTED BY	ACTION	ESTIMATED TIMES
	RECOMMEND FOR APPROVAL CREDENTIALING AND PRIVILEGES REPORT			
17.	Health and Safety Code section 32155 – Deliberations concerning reports on Medical Staff quality assurance committee VERBAL SERIOUS SAFETY/RED ALERT EVENT REPORT	Shreyas Mallur, MD, Associate Chief Medical Officer	Discussion	7:53 – 7:58
18.	RECONVENE TO OPEN SESSION	Carol Somersille, MD Quality Committee Chair	Motion Required	7:58 – 7:59
19.	<b>CLOSED SESSION REPORT OUT</b> To report any required disclosures regarding permissible actions taken during Closed Session.	Carol Somersille, MD Quality Committee Chair	Information	7:59 – 8:00
20.	RECOMMEND FOR APPROVAL FY25 ENTERPRISE QUALITY AND PATIENT EXPERIENCE GOAL	Shreyas Mallur, MD, Associate Chief Medical Officer	Motion Required	8:00 – 8:02
21.	COMMITTEE ANNOUNCEMENTS	Carol Somersille, MD Quality Committee Chair	Information	8:02 – 8:04
22.	ADJOURNMENT	Carol Somersille, MD Quality Committee Chair	Motion Required	8:04 – 8:05 pm

Next Meeting: June 3, 2024